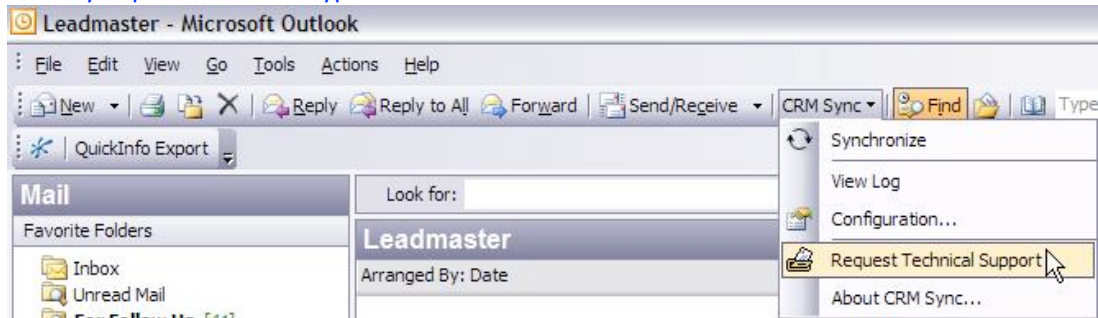


# LEADMASTER

CRM Sync puts a “menu” type button on the main Outlook toolbar like this.



To create a tech support request you just open the menu and click “Request Technical Support” button.

The add-in will then display an email like this with some diagnostic information and the logs attached. It is pre-addressed to LeadMaster support – please include the following information and send this email to LeadMaster Support:

- The name of the database (if known)
- The name of the workgroup
- Your username
- The browser you were using
- The browser version

